



ERIE COUNTY WATER AUTHORITY

INTEROFFICE MEMORANDUM

July 23, 2018

To: Terrence McCracken, Secretary to the Authority

From: Steven V. D'Amico, Business Office Manager

Subject: Leak Allowances > \$500

The Erie County Water Authority Tariff section 9.09 allows, under certain conditions, for the granting of a leak allowance to customers with excessive bills resulting from a leak.

An internal approval policy was established requiring the approval of the Board for any leak allowances > \$500.

For each instance where this applies, a memo is put together to the Board stating the customer name, property address and a brief summary of the leak allowance detail.

If you have any questions or require additional information please let me know.



ERIE COUNTY WATER AUTHORITY
INTEROFFICE MEMORANDUM

July 20, 2018

To: The Board of Commissioners
From: Robert J. Lichtenthal, Jr., Deputy Director
Subject: Leak Allowance Request

Below is a leak allowance request submitted by our customer and processed by our billing department. Since the leak allowance amount is in excess of \$500, it requires your approval.

Leak Allowance:

Customer: Benderson Development
3035 Union Rd.
Orchard Park, N.Y. 14127

Sometime between mid January of 2018 and mid April of 2018, the above customer had a leak on their water service resulting in excess water usage. The customer made the necessary repairs and consumption returned to normal as verified by subsequent meter readings taken by our Meter Shop.

Other details on this account are as follows:

Water Billing During Period of Leakage	\$	38,041.07
Less Normal Billing		<u>(1,820.70)</u>
Total Excess	\$	36,220.37
ECWA Portion of Excess*	\$	18,108.74
Customer Portion of Excess*		<u>18,111.63</u>
	\$	36,220.37
½ of Excess	\$	18,108.74
Less Administration Fee		<u>(10.00)</u>
Leak Allowance Request	\$	18,098.74

* NOTE: Any difference in consumption is due to rounding an odd number of gallons and due to the high consumption a portion of the bill was calculated using a lower rate. The Authority's portion includes the amount billed at the lower rate. Both portions represent ½ of the consumption.



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Leak Allowance:

Customer: Windwood Place LLC
2 Nugget Dr.
Cheektowaga, N.Y. 14225

Sometime between mid February of 2017 and mid May of 2017, the above customer had a leak on their water service resulting in excess water usage. The customer made the necessary repairs and consumption returned to normal as verified by subsequent meter readings taken by our Meter Shop.

Other details on this account are as follows:

Water Billing During Period of Leakage	\$	10,441.98
Less Normal Billing		<u>(142.65)</u>
Total Excess	\$	10,299.33
ECWA Portion of Excess*	\$	5,148.08
Customer Portion of Excess*		<u>5,151.25</u>
	\$	10,299.33
½ of Excess	\$	5,148.08
Less Administration Fee		(10.00)
Plus Late Charges		<u>507.20</u>
Leak Allowance Request	\$	5,645.28

* NOTE: Any difference in consumption is due to rounding an odd number of gallons and due to the high consumption a portion of the bill was calculated using a lower rate. The Authority's portion includes the amount billed at the lower rate. Both portions represent ½ of the consumption.



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Below is a leak allowance request submitted by our customer and processed by our billing department. Since the leak allowance amount is in excess of \$500, it requires your approval.

Leak Allowance:

Customer: Infant of Prague Church
921 Cleveland Dr.
Cheektowaga, N.Y. 14225

Sometime between mid February of 2017 and mid May of 2017, the above customer had a toilet malfunction resulting in excess water usage. The customer made the necessary repairs and consumption returned to normal as verified by subsequent meter readings taken by our Meter Shop.

Other details on this account are as follows:

Water Billing During Period of Leakage	\$	2,581.56
Less Normal Billing		<u>(414.64)</u>
Total Excess	\$	2,166.92
ECWA Portion of Excess*	\$	1,082.04
Customer Portion of Excess*		<u>1,084.88</u>
	\$	2,166.92
½ of Excess	\$	1,082.04
Less Administration Fee		<u>(10.00)</u>
Leak Allowance Request	\$	1,072.04

* NOTE: Any difference in consumption is due to rounding an odd number of gallons and due to the high consumption a portion of the bill was calculated using a lower rate. The Authority's portion includes the amount billed at the lower rate. Both portions represent ½ of the consumption.